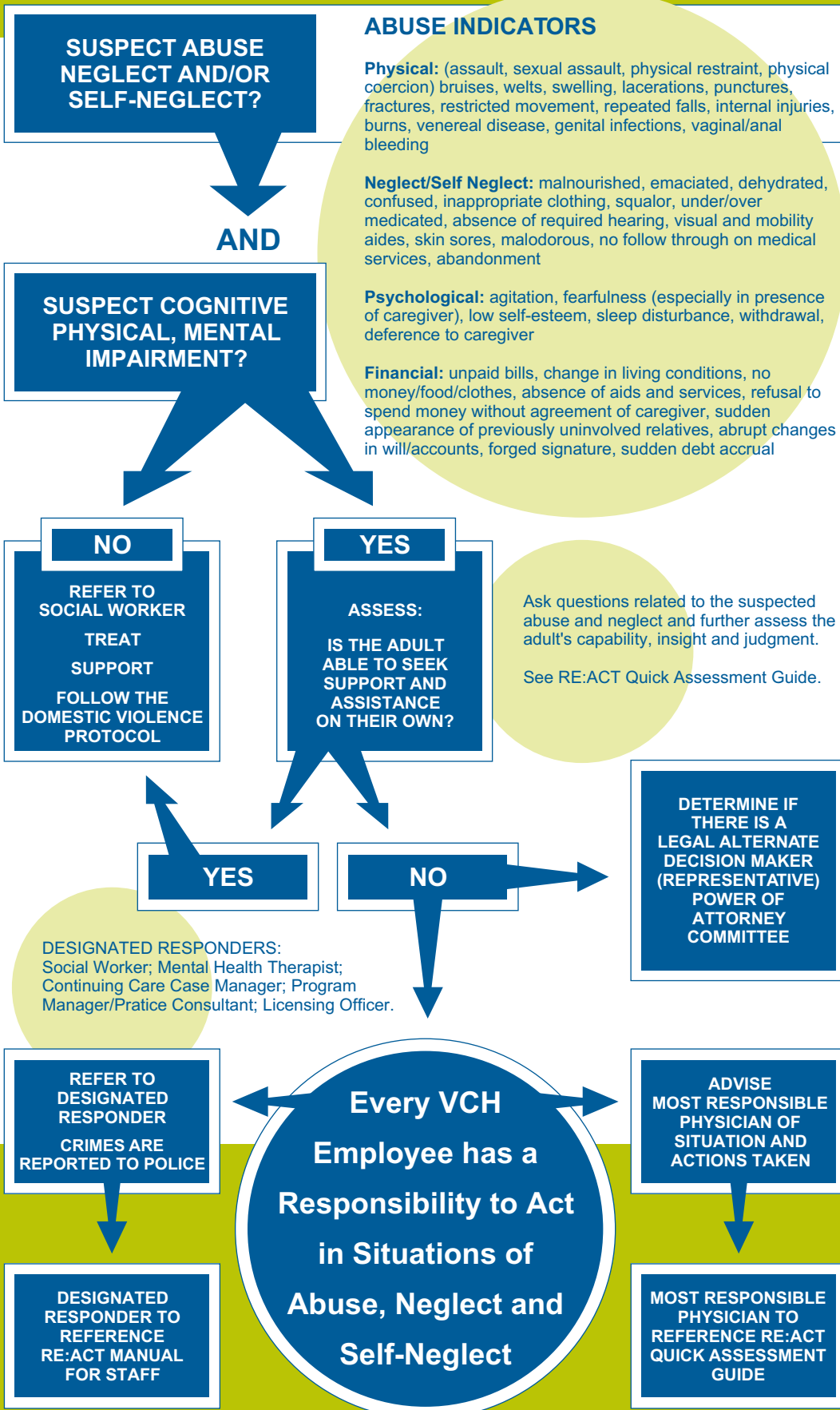




Response Flow Chart



DOCUMENT AT EACH STEP

CONFIDENTIALITY:

A person must not disclose or be compelled to disclose the identity of a person who makes a report or offers collateral information.

POLICE REPORTS:

VCH is required by law to report suspected crimes committed against adults that are unable to seek support and assistance on their own to the police.

EMERGENCY IDENTIFICATION:

It is necessary to act without delay in order to preserve the adult's life, prevent serious physical or mental harm, or to protect assets from significant damage or loss.