

# DESIGNATED RESPONDER COORDINATORS

for Receiving Reports and Inquiring into  
ADULT ABUSE, NEGLECT & SELF-NEGLECT

## VANCOUVER

Within Vancouver Coastal Health, certain programs have responsibility for coordinating the response to suspected abuse, neglect and self-neglect. The program that you contact should be determined by the presentation and location of the adult with whom the concern is about. It is the responsibility of the licensee to ensure all resident abuse situations are reported to licensing.

Adults Who Are Patients in Vancouver Acute (Emergency/In-patient/Out-patient)			
<b>Holy Family Hospital</b> Social Worker <b>604.322.2631</b> Fx: <b>604.322.2657</b>		<b>UBC</b> Social Work Practice Coordinator <b>604.875.4973</b> Fx: <b>604.875.5661</b>	
<b>Mount St. Joseph's Hospital</b> Social Worker <b>604.877.8377</b> Fx: <b>604.877.8112</b>		<b>St. Paul's Hospital</b> Social Work Professional Practice Leader <b>604.806.8068</b> or <b>604.806.8739</b> Fx: <b>604.806.8268</b>	
<b>Vancouver General Hospital</b> Social Work Practice Coordinator <b>604.875.4973</b> Fx: <b>604.875.5661</b> or <b>604.737.6226</b> Fx: <b>604.737.6359</b>		<b>GF Strong Rehab Hospital</b> Social Work Practice Coordinator <b>604.737-6226</b> Fx: <b>604.737.6359</b>	

Adults Living in the Community - Seniors, Adults with Disabilities			
Site	Service Area	Telephone	Fax
<b>Adults Living in the Community – Seniors, Adults with Disabilities</b>	<b>Central Intake Line</b>	<b>604.263.7377</b> or <b>604.742.4011</b>	<b>604.730.7660</b>
Evergreen Community Health Centre	Cedar Cottage, Hastings-Sunrise, and Renfrew-Collingwood	<b>604.877.4658</b>	<b>604.872.2368</b>
North Community Health Office	East Vancouver (Commercial)	<b>604.253.3575</b>	<b>604.253.2749</b>
Pacific Spirit Community Health Centre	Arbutus Ridge, Dunbar/Southlands, Kerrisdale, Kitsilano, Shaughnessy, West Point Grey, Musqueam First Nations Lands, and University Endowment Lands	<b>604.267.2612</b> or <b>604.267.2640</b>	<b>604.261.7220</b>
Pender Community Health Centre	Downtown Eastside	<b>604.642.5830</b> (ext 237)	<b>604.642.5131</b>
Raven Song Community Health Centre	Mount Pleasant, Kensington, Little Mountain/Riley Park, and South Cambie	<b>604.709.6445</b>	<b>604.872.5206</b>
South Community Health Office	Killarney, Marpole, Oakridge, Sunset, and Victoria-Fraserview	<b>604.301.2252</b>	<b>604.321.5108</b>
Three Bridges Health Centre	West End, Yaletown, Downtown Vancouver Business District, Downtown South, False Creek, Kitsilano, Fairview Slopes, & South Granville	<b>604.714.3433</b>	<b>604.844.1685</b>

### Adults with Mental Health Concerns

Site	Service Area	Telephone	Fax
Older Adult Community Mental Health Referral Line		<b>604.714.3765</b>	
After hours: MHES Mental Health Emergency Services		<b>604.874.7307</b>	<b>604.874.4096</b>
Grandview Woodlands Mental Health	Grandview, Woodlands, Commercial Drive	<b>604.251.2264</b>	<b>604.253.4280</b>
Kitsilano Mental Health Team	Kitsilano, Fairview	<b>604.736.2881</b>	<b>604.737.4835</b>
Mid-Town Mental Health Team	Mount Pleasant	<b>604.872.8441</b>	<b>604.873.6071</b>
Northeast Mental Health Team	East Vancouver	<b>604.215.5620</b>	<b>604.253.5363</b>
South Community Mental Health Team	Killarney, Marpole, Oakridge	<b>604.269-2700</b>	<b>604.266.7134</b>
Strathcona Mental Health Team	Downtown Eastside	<b>604.253.4401</b>	<b>604.253.5194</b>
West End Mental Health	West End	<b>604.687.7994</b>	<b>604.681.7319</b>
West Side Mental Health Team	Arbutus Ridge, Dunbar / Southlands, Kerrisdale, Kitsilano, Shaughnessy, West Point Grey, University Endowment Lands	<b>604.873.6733</b>	<b>604.872.0254</b>

### Adults Living in a Complex Care Facility Or Group Home

Unit Social Worker and/or Resident Service Coordinator

Banfield	<b>604.875.4213</b>	<b>604.875.5426</b>
Brock Fahrni	<b>604.806.9711</b>	<b>604.806.9706</b>
Dogwood	<b>604.324.6882</b> (ext 213, 218, 220 or 228)	<b>604.324.7226</b>
George Pearson	<b>604.322.8363 or</b> <b>604.322.8357 or</b> <b>604.322.8308</b>	<b>604.321.7833</b>
Purdy	<b>604.822.7316 or</b> <b>604.822.3502</b>	<b>604.827.3116</b>
St. Vincent's Langara	<b>604.806.9769</b>	<b>604.877.3081</b>
Youville	<b>604.806.9765</b>	<b>604.261.9047</b>
Community Care Facilities & Licensing	<b>604.675.3817</b> (ext 53817)	<b>604.736.8651</b>
Burnaby Centre for Mental Health and Addictions	<b>604.675.3950</b>	<b>604.675.3955</b>

### Adults Living in a Contracted or Private Care Facility

Contracted facilities - Manager Residential Care (Manager will inform licensing)	<b>604.708.5236 or</b> <b>604.730.7625</b>	<b>604.731.3847</b>
--	---	---------------------

### Adults Living in Assisted Living

Assisted Living Manager	<b>604.708.5315</b>	<b>604.730.7660</b>
-------------------------	---------------------	---------------------

### Adults with Developmental Disabilities

Community Living BC Vancouver Office	<b>604.660.3323</b>	
--------------------------------------	---------------------	--

For more information please visit [www.vchreact.ca](http://www.vchreact.ca) or call 1.877.REACT.99 (1.877.732.2899)